How to change your X5 password

Log into X5 and select ‘Your employment’ from the left hand side menu and ‘Change password’.

The next screen will load.

Enter the required details in the three fields ensuring you tab out of each field before saving.

If you have forgotten your X5 password there is now a ‘Forgotten your password?’ link.

Upon clicking the link enter your User name (this is your CRS ID) and e-mail address, this will need to be the e-mail address that is registered to your X5 account.

An automatic e-mail will be generated which will advise you of your new, temporary password which will need to be changed once you log in.

If you do not receive an automated e-mail to the e-mail address you specified, please contact Research Office who will be able to assist you.